UPS Customer Solutions

UPS® Intelligent Delivery History

Authorization Code Flow

2024

Introduction

This document walks you through the steps on how to set up authorization through an Opt-In process for **UPS® Intelligent Delivery History** Customer Solutions application and ODCS. This process requires that the user is already registered in UPS.com or create credentials at the time of redirect. The users will use the Opt-In interface in **UPS® Intelligent Delivery History** to enable the new OAuth requirements.
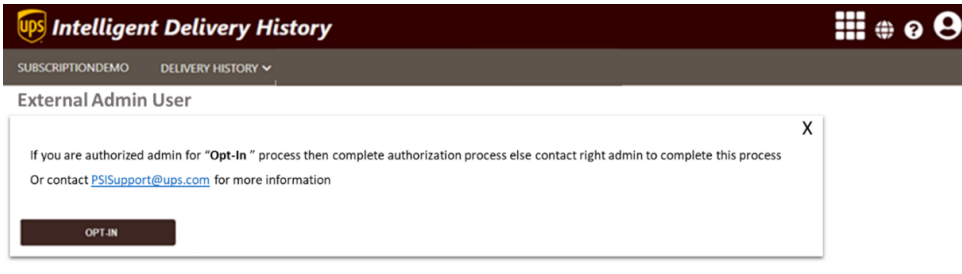
Admin User Opt-In

The admin user must authorize the application through UPS.com to generate an access token. Begin by logging into the application.
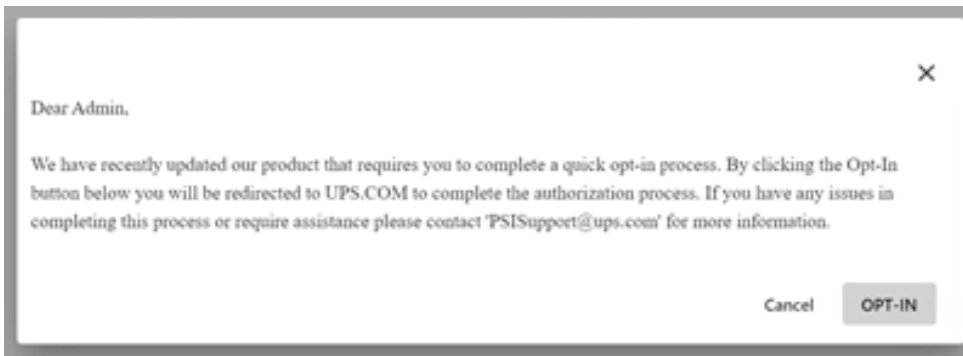
1. Log in to **UPS® Intelligent Delivery History** using your **Sign In** name and **Password**.
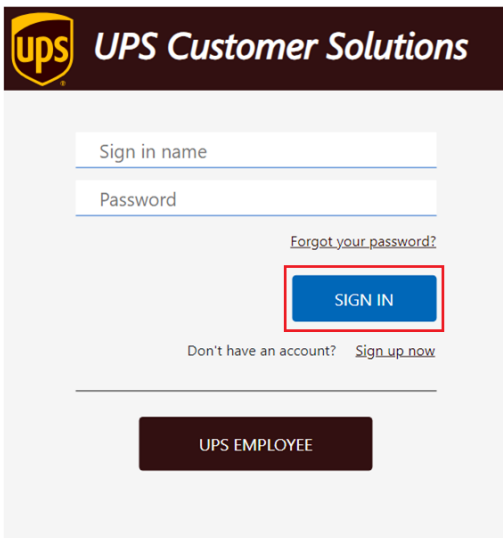
2. The **UPS® Intelligent Delivery History** landing page displays a opt-in screen. Click **Opt-In**.

3. This will display a company manager page, click **Opt-In** to initiate the authorization process redirected to the UPS.com.

4. Now you are getting redirected to UPS.com to grant permission and validate your credentials.

   a. Enter a registered **Email** or **Username**.

   b. Check the Confidentiality Agreement box

   c. Click **Continue**.

Log In

Don't have a profile? Sign up

Email or Username

☑ By continuing, I agree to the UPS Technology Agreement and authorize **[Customer Solutions - Application name]** to access data associated with my UPS.com username listed above, including UPS shipping account numbers, contact information, rates, and package tracking status.

Continue >   Forgot Username/Password

> **Note:** Once the log in is complete, you authorize the user to use their information in the applications.

5. Enter your UPS.com password.

Password

Welcome back, Username

Password

••••••••••••••   👁

Log In >   Forgot Username/Password

Warning: When using the Opt-In method, changing the password for the ups.com the user that opted in will invalidate any previous Opt-In. Consequently, company admins will need to opt-in again whenever the password is changed.

Tip: Once the authorization is complete, the opt-in screen will not appear to other users.

Tip: If you require assistance, reach out to your Account Executive.